

Get in touch

Power cuts or emergencies

If there's a power cut in your area, you can contact us on the new 105 national helpline. You can also view and report power cuts on our free Power Track app.

We're here 24 hours a day, 7 days a week and happy to help!



Visit us at
www.ssen.co.uk



Like us at
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Power Track app



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General Enquiries online

Easily find the right job for you using our new online system. From finding the location of underground cables to reporting trees growing close to an overhead line, our new 4 stage navigation system will enable you to book jobs online or ask a question through our 24/7 messenger service.



Call us
0800 048 3516



Email us
GE@ssen.co.uk



Go online www.ssen.co.uk/GE

Local news and updates

To find out more about local activities in your area:

Follow our regional Twitter account [@ASSEN_SouthCal](https://twitter.com/ASSEN_SouthCal) or

Join one of our Facebook Community Groups:
www.facebook.com/ssencommunity/groups/



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Investing in your electricity network

Who we are

Scottish and Southern Electricity Networks forms part of the FTSE-50 energy company, SSE. We are responsible for maintaining the electricity distribution and transmission networks north of the central belt of Scotland and the distribution network across Central Southern England keeping the lights on for over 3.8 million homes and businesses.

Investing in your network

Replacement of underground cables

To enhance the reliability of your electricity supply, we are investing circa £55,000 to replace the underground electricity cables that serve Pitfour Street and the surrounding areas.

These two new 11kV cables will be installed from Pitfour Street Substation to the junction of Baxter Street and City Road.

Programmed works

We are proposing to commence works on Monday 7 October 2019 and anticipate completion during November.

To ensure the safety of the public and our teams, traffic management will be put in place by our contractors, Inverness Paving. This will include temporary lane closures and parking restrictions along Pitfour Street.

We will not be interrupting your electricity supply to carry out these works.

Questions or queries

Whilst we will do all we can to minimise the impact of these essential works, we would like to take this opportunity to apologise for any inconvenience that these may cause.

If you have any queries relating to this investment, please contact the Project Delivery Manager, John Thoms, on the details below:



Project Delivery Manager John Thoms



01382 882875 / 07469 411171



john.thoms@sse.com

Keeping young people safe

As our works will be commencing at the same time as the school holidays, we have included a Power Pack Pals comic to ensure that young people in the area understand how electricity works and most importantly, how to stay safe around it.

We would appreciate it if you could share this with any young people in your household to keep them safe and discourage them from approaching our assets or contractors.

